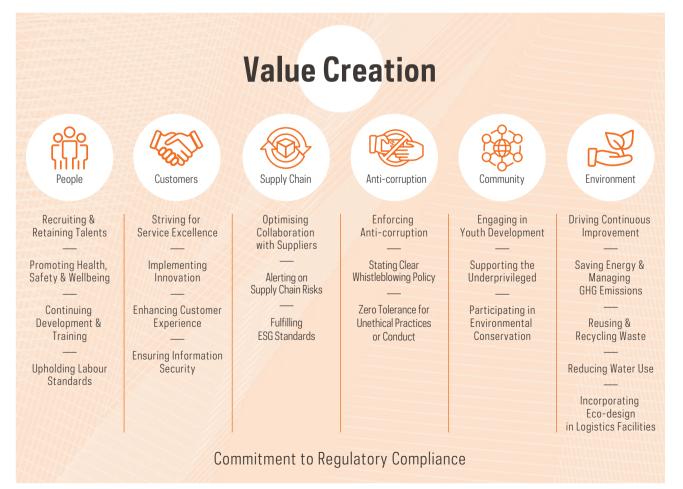
ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

ABOUT THIS REPORT

This ESG Report provides an annual update of the performance in sustainable development of Kerry Logistics for the year ended 31 December 2019. The scope of this report covers major operations in the Group's IL, IFF, express delivery, supply chain solutions, industry solutions and F&B trading. The report is prepared in accordance with the ESG Reporting Guide under Appendix 27 to the Main Board Listing Rules issued by the Stock Exchange. The report has been organised into six chapters focusing on the values created for our people, our customers, our supply chain, our stance in anticorruption, our community and our environment. Key initiatives undertaken by the respective business units are featured in their relevant chapters which we believe best demonstrates our commitments in generating sustained value for our stakeholders.



SUSTAINABILITY AND ESG REPORTING

We believe that sustainability is fundamental to the success of our business. Our philosophy is to create long-term value for our stakeholders that is in line with the sustainable and responsible growth of our business. We aspire to be a responsible corporate citizen, and we believe that transparency and accountability are important foundations for building trust with our stakeholders.

As a leading logistics service provider in Asia, we acknowledge the significance of effective sustainability practices and are actively integrating ESG systems in key business decisions. The Board has overall responsibility for our ESG strategy and reporting. In line with the ESG Reporting Guide, the Board is responsible for evaluating and determining our ESG related risks, and ensuring that appropriate and effective ESG risk management and internal control systems are in place. A confirmation regarding the effectiveness of these systems has been provided to the Board during the year ended 31 December 2019.

STAKEHOLDER ENGAGEMENT AND MATERIALITY ASSESSMENT

We maintain an open and transparent dialogue with our stakeholders to gather their views on what ESG issues matter most. Given our operations span across a wide spectrum of industries, we deal with various types of stakeholders, including employees, customers, suppliers, shareholders, investors, the media and local communities. We engage our key stakeholders on a regular basis across various platforms, such as meetings, interviews, surveys and workshops, to gauge their expectations and feedbacks on how we could address ESG issues in the best manner. This ESG report serves as an important tool to address the key concerns and interests of our stakeholders. Based on the



inputs of our key stakeholders, we have prioritised aspects relating to environmental discharges, use of resources, employment and labour standards, operating practices and community outreach. Key initiatives and activities are summarised in the rest of this report.

SUSTAINABILITY ASSESSMENT

The Company participated in Green Council's sustainability assessment which aims to evaluate organisation's sustainability strategies and policies, and their ability in managing and driving performance in sustainability. Based on the results from the assessment, the Company has achieved an overall rating of B+, representing a satisfactory performance in managing its sustainability practices across strategy and reporting, governance, social and environmental aspects. The Company has developed a systematic and effective sustainability practices.



Our employees are our greatest asset and the key to our sustainable growth. None of our achievements would have been possible without the great people who work at Kerry Logistics. We are committed to creating value for our employees through rewarding careers, an embracing workplace and a healthy worklife balance.

RECRUITING AND RETAINING TALENTS

The ability to deliver sustainable growth for Kerry Logistics relies largely on a competent workforce. It is therefore of paramount importance to proactively manage our talent pipeline. In addition to taking in experienced industry experts, we recruit young talent by hosting tours for university students, advertising in the media and participating in recruitment days and career forums. We bring in new recruits and equip them with necessary skill sets to develop a long-term rewarding career with us. YEA, established in 2001, has been supporting our strategic growth by grooming high-calibre talent. YEA is comprised of four systematic programmes, which are tailored for candidates at various stages of their career development. This includes student interns, fresh graduates and management associates. In particular, the 12-month GT Programme and MT Programme are both tailored to develop fresh graduates, regardless of their academic background, into business leaders of tomorrow at Kerry Logistics. The GT Programme offers intensive development in a specific business in Hong Kong whilst the MT Programme provides rotations across different business streams with overseas exposure. Candidates are prepared to take on early responsibility and obtain in-depth knowledge and hands-on experience from our business, as well as guidance from senior management. The candidates can gain a fast pass to our trainee programmes through the six-month Internship Programme, prior to their graduation. In 2019, we recruited 2 management associates, 9 management trainees, 21 graduate trainees and 14 interns from seven countries originating from YEA. In addition, a total of 30 interns from Hong Kong were recruited through other internship programmes.

Policies are in place to stipulate practices in relation to recruitment, compensation, other benefits and welfare, promotion, working hours, resting periods, equal opportunity, diversity, anti-discrimination and dismissal. In Thailand, we employed people with disabilities to work including visually impaired people to provide massages for our employees.

The Group's remuneration mechanism is performance based and competitive. In addition, the Group provides other benefits to employees including insurance, medical and sponsorship for educational or training programmes.

Embracing diversity, Kerry Logistics is committed to building a supportive and inclusive environment through fair employment practices. Our Global Equal Opportunities Policy prohibits any form of harassment and discrimination with respect to age, gender, race, ethnic origin or religious belief.

PROMOTING HEALTH, SAFETY AND WELLBEING

The Group prioritises health and safety in operating our business. Our IMS Committee has been established to identify, assess and manage various risks across our operations related to OHS, quality, environmental and supply chain security. The IMS system consists of quality, environmental, OHS, and security elements. We have set up and implemented a health and safety management system in line with international standards such as the OHSAS 18001. Our Standard Operating Procedures provide employees with methodologies and tools to effectively identify OHS hazards and assess the associated risks. Our employees are trained and encouraged to report on potential hazards.

Our extensive safety training programmes equip our employees with the adequate awareness and knowledge to carry out their jobs safely. New joiners are required to attend OHS orientation and pass assessments before taking on their job duty such as forklift operation. Regular refresher training is provided to keep our employees updated with the latest OHS regulatory requirements. Furthermore, advanced training courses, such as the certificate in first aid, cardiopulmonary resuscitation and automated external defibrillator, were provided throughout the year. There were a total of 39 newly certified first aiders in 2019.

Emotional health of employees has always been top of the agenda in the Group. Workshops were held for employees on the management of stress and mental wellbeing in the workplace. Safety training materials are also available on the e-learning platform to facilitate learning anywhere and anytime. Campaigns such as "safety month" and forklift operation competitions are organised to strengthen safety awareness and culture.

As a leading logistics service provider in Asia, Kerry Logistics puts safety as its priority. Strict regulatory compliance on goods transport, handling and warehousing is expected, managed and monitored. For instance, only designated and trained staff are assigned to handle dangerous goods. In Taiwan, the development of Vision-based Driver Assistance System (VDA), which can enhance driver safety, is currently in progress. Mobile digital video recorders (MDVR) are installed in trucks in response to government initiatives to reduce the number of traffic accidents. This helps to reduce blind spots as drivers have a widened field of view, and enhanced side and rear vision. In addition, our trucks are equipped with GPS trackers, accelerometers, network connectivity sensors and temperature sensors. With such fleet management capabilities, supervisors can remotely monitor the speed and temperature of trucks and perform route tracking. Inappropriate behaviour such as speeding, stopping abruptly and making sharp turns can be easily detected. Through various system enhancements, we aim to protect both passengers and drivers through improved route efficiency and road safety.

Regular fire drills and emergency evacuation simulations are arranged to equip employees with knowledge and skills in the event of an emergency.

To support our employees' mental health, the Employee Assistance Programme provides a 24-hour counselling hotline and professional advice on the handling of work, family and personal related stress to our employees and their direct family members. As part of our commitment to foster the health and wellbeing of employees, corporate sport events such as Kerry Challenge Cup were held to raise employee awareness about the benefits of physical activity.

CONTINUING DEVELOPMENT AND TRAINING

The Group acknowledges the importance of empowering its people through development and training. Our training programmes are designed to meet our business vision not only for developing a skilled workforce as a means to develop future leaders, but also for the benefit of society as a whole. We organise various hard and soft skill training classes of diversified training curriculum, which covers personal, leadership and service excellence, as well as safety and wellness. We support the allrounded development of our staff and gear them up with up-to-date knowledge and skills to enhance the quality of service delivered at work.

UPHOLDING LABOUR STANDARDS

Kerry Logistics strictly prohibits the use of child and forced labour in our operations and expects our suppliers to adhere to the same standards. Whilst no such incident had been reported, we have set up robust mechanisms for preventing, monitoring and reporting such practices. We review supplier practices and incorporate relevant requirements in their human resources policies to assist them in implementing these into their operations.

REGULATORY COMPLIANCE

The Group recognises the importance of regulatory compliance and has established preventive and monitoring measures to ensure compliance of relevant laws and regulations. The Group stays abreast of latest regulatory developments and will provide relevant trainings for relevant personnel. During the reporting period, we were not aware of any non-compliance with laws and regulations that could have a significant impact on the Group relating to employment, OHS, or labour standards.



VALUE CREATED FOR OUR CUSTOMERS

As a leading logistics service provider in Asia serving top international brands, the Group endeavours to create value for our customers and help them build their competitive edge through our trusted and innovative solutions.

STRIVING FOR SERVICE EXCELLENCE

At Kerry Logistics, we regard service quality as one of the key competitive advantages of our business and integrate it in our day-to-day operations. The Group Quality Policy sets a high standard and demonstrates our commitment to service excellence. We continue to recognise and adopt advanced industry practices. Quality management systems in accordance with internationally recognised frameworks have also been established and well adopted at our major operations to uphold service quality. Our quality accreditations are listed on the Company's website.

We address the specific business needs of our customers by offering high-quality and cost-effective supply chain solutions which leverage on our wide range of industry experience. For example, we have been successful in offering industry specific solutions to sectors including electronics and technology, F&B, fashion and lifestyle, fast-moving consumer goods, industrial and material sciences, automotive, and pharmaceutical and healthcare industries. Our onestop services range from vendor-managed inventory, cold chain management, nationwide warehousing and distribution to return management. In addition to being certified compliant to the ISO9001 quality management system standard and the facility security requirements of the Transported Asset Protection Association, we have also been maintaining the ISO22000 food safety management and HACCP certifications for our F&B business unit.

Our long-term relationship with customers attests to our quality and reliable services. Our dedication to service excellence is also recognised through various awards. Kerry Logistics earned the title of "Asian 3PL of the Year" for the sixth time in Supply Chain Asia Awards 2019, awarded by the Supply Chain Asia Magazine for our outstanding contributions in serving the world's top brands in the field of supply chain and logistics. We were also regarded as the "Outstanding Global 3PL" at the Quamnet Outstanding Enterprise Awards 2019 for the fifth consecutive year in recognition of our contribution to the logistics industry.

The Group's continuous ESG efforts are evidenced by the awards obtained during the year. Kerry Logistics has secured the Platinum Award, the highest honour of The Asset ESG Corporate Awards 2019, for the second consecutive year and the Best Investor Relations Team Award for the first time. The said awards are the longest running and the most prestigious ESG awards programme in Asia. Furthermore, Kerry Logistics received the ESG Leading Enterprises 2019 award organised by Bloomberg Businessweek and the Junzi Corporation Award 2019 presented by the Hang Seng University of Hong Kong during the year, in recognition of the Group's adherence to the highest standards of business ethics. A list of awards that we have obtained during the year has been detailed in the section headed "Awards and Citations" in this annual report.



IMPLEMENTING INNOVATION

In the pursuit of embracing technology, we have collaborated with a technology giant to establish a fully autonomous smart warehouse in Xiamen, bringing together artificial intelligence and robotics technologies to improve the efficiency of our operations and reduce manpower requirements and costs in Mainland China. With the growth of the logistics market, Kerry Logistics brings the Internet of Things (IoT) to the forefront of our operations by introducing smart sensors to international shipments, enabling total supply chain visibility and sophisticated security measures. Data can be provided to international customers for agile decision making and thus achieving supply chain optimisation with real-time information made available on the digital supply chain.

The Group continues its commitment to technological innovation, as demonstrated by its first Hackathon organised in February 2019. Competitors incorporated innovative technological solutions such as autonomous drone navigation and computer vision in their bid to realise the theme of "Drone Warehouse Stocktaking". Proposals to adopt advanced technologies such as Radio Frequency Identification (RFID) and Light Detection and Ranging (LIDAR) have also been presented. The event is a testimony to Kerry Logistics' dedication to motivating innovation and harnessing creativity as it stepped up to the demands of the digital age.

KerrierVISION, a real-time internet-based solution, was developed to offer personalised support to our customers on tracking of inventory, freight, purchase order and delivery. As part of the KerrierVISION, the ePOD and Track & Trace system provides information for several business units about the road freight by tracking the location of the trucks, as well as the remaining time and distance to the destination. The ePOD and Track & Trace system allows Kerry Logistics to closely monitor the status of the delivery and provide timely notification to customers in the event of any delays. Furthermore, the ePOD system enables paperless operations and helps to reduce paper usage.

ENHANCING CUSTOMER EXPERIENCE

Customer feedback is vital to our persistent pursuit of service excellence. We collect, assess and act on the inputs from our customers to meet or exceed our pledged service levels and their expectations. Our Group-level enquiry and complaint handling procedures, for example, stipulate that complaints should be acknowledged by written response within 24 hours upon receipt, followed by comprehensive follow-up procedures and remedial actions if the complaint is substantiated and valid. This forms part of our performance assessment criteria.

With the development of mobile technology and increasing integration of online and offline customer experience, our express business has designed, developed and deployed an application to extend shipment tracking to mobile devices. This allows our customers to easily track shipment progress anytime and anywhere.

ENSURING INFORMATION SECURITY

The Group treats customer data with complete confidentiality and handles such data with due care. Our ISO27001-compliant information security management system guides our information management practices to ensure that information assets are kept in a secured manner. An Information Security Management Policy is in place to prevent loss and leakage of confidential information, including customer data. The policy is well communicated to our employees during induction or through regular refresher training. Well-established procedures are in place to guide the use of customer information for advertising of our services.

REGULATORY COMPLIANCE

The Group is committed to complying with laws and regulations through the provision of relevant preventive and monitoring measures. In 2019, we were not aware of any incidents of non-compliance with laws and regulations that could have a significant impact on the Group concerning product responsibility.



VALUE CREATED FOR OUR SUPPLY CHAIN

We work closely with a wide spectrum of suppliers such as airlines, shipping companies and landlords of leased logistics facilities to support our strong distribution network, which connects with 55 countries. We continue to strengthen the sustainability of our supply chain performance through building a collaborative and "win-win" relationship with our suppliers.

OPTIMISING COLLABORATION WITH SUPPLIERS

Kerry Logistics has a stringent supplier selection and management process in place. Prior to working with a new supplier, we conduct stringent supplier pre-gualification assessments to ensure that they meet our standards and share our values. We remain vigilant on supply chain risks including those related to ESG through systematic performance evaluation and monitoring. This allows us to put contingency plans in place in advance to maintain high service reliability and business continuity. Performance of existing suppliers in areas such as quality, environmental management and OHS are evaluated regularly. Suppliers that fail to meet our performance are required to take timely correction and/or corrective actions; otherwise they will be suspended from doing business with us. In 2019, over 700 suppliers of our headquarters in Hong Kong have gone through our performance evaluation and more than 90% of them retained acceptable or above performance.

We exert positive influence on our suppliers and work closely with them to meet our ESG standards by assisting them to understand the standards. Our suppliers are expected to adhere to our Social Responsibility Policy, which requires strong commitments to good ESG practices concerning ethical conduct, health and safety, employment



and human rights practices and environmental sustainability. We regularly converse with our suppliers to share knowledge and experience on good industry practices and exchange ideas to improve the overall sustainability of our supply chain performance. For example, in Mainland China, we actively communicate with our suppliers on existing industry regulations related to the use of vehicles, replacement of vehicles to models with improved emissions, service quality, as well as adoption of electric vehicles.



ANTI-CORRUPTION

We operate our business with integrity, transparency and accountability. Our Global Anti-bribery Policy is well conveyed to employees through mandatory induction training. The Board sets a standard of zero tolerance to any form of bribery, corruption, extortion, money laundering or fraud. Malpractices are to be detected by use of effective monitoring and management controls that are in place. Meanwhile, our Whistleblowing Policy enables employees and third parties to report observed and suspected misconducts, irregularities and malpractices in a confidential manner. Reported cases will be followed up in a timely manner; confirmed cases will be reported to the Audit and Compliance Committee and management.

REGULATORY COMPLIANCE

As mentioned above, regulatory compliance is a high priority for the Group. The Group has established preventive and monitoring measures to ensure compliance of laws and regulations related to anticorruption. During the year, the Group was not aware of any breach of laws and regulations that could have a significant impact on the Group relating to anticorruption.



VALUE CREATED FOR OUR COMMUNITY

Kerry Logistics has committed itself to serving the community by leveraging its talents, resources and networks. Our community involvement focus during the year demonstrates our care towards the youth, the underprivileged and the environment. In 2019, our headquarters in Hong Kong raised funds and contributed employee volunteering hours to support community initiatives run by different charitable organisations. The Group has received the "5 Years Plus Caring Company Logo" from the Hong Kong Council of Social Service (HKCSS), highlighting our efforts to promote corporate social responsibility by fulfilling the criteria of caring for the community, caring for employees and caring for the environment. It also exemplifies the endeavours and contributions that we have made to the society over the years.

ENGAGING IN YOUTH DEVELOPMENT

Our future lies in the hands of the youth. We always support initiatives and organisations that promote the rights and well-being of the children. During the year, we engaged our employees to participate in various charitable activities, including the Greening for the Chest fund raising programme, Hong Kong Disneyland 10K Weekend running race, Kids4Kids annual donation campaign etc.

SUPPORTING THE UNDERPRIVILEGED

We work to create a positive impact on society by helping those in need. We continue to support the development and education of children of migrant workers in Mainland China. Book and clothing donation activities have been organised for the underprivileged living in Southern Xinjiang. A total of 236 books and 1,307 pieces of clothing were donated. We also provide free cold storage and distribution services to facilitate the supply of fresh and perishable food for families in need in Taiwan. We have also gifted more than 4,000 packs of chocolate during Halloween to different charity groups, such as orphanages, shelters and nursing homes in Taiwan.

We are a supporter of a number of non-profit and charitable organisations aiming to improve the wellbeing of the underprivileged. Our involvement includes monetary support, participation in community and charitable events, and in-kind support for community events, such as Race for Water, Hong Kong Marathon – Corporate Challenge, as well as the "Shoes for Africa" charity programme in Taiwan during the year.

PARTICIPATING IN ENVIRONMENTAL CONSERVATION

We believe that a good corporate citizen should take up the responsibility of building a greener and more sustainable community. We participated in the "Green Power Hike" organised by Green Power, a Hong Kong-based NGO dedicated to public environmental education, and raised funds through the hike for its work to encourage green practices for consecutive years. We also promote environmental awareness by planting trees in Mainland China, with our Yantai Branch planting trees on barren hills in the suburbs for five consecutive years. We also co-ordinated voluntary clean-up events in Yangtze River to put environmental conservation into action. In Mainland China, we strictly follow our internal guidelines to avoid providing logistics services related to nationally protected animals. In Thailand, over 200 employees have supported the community to grow forests on the mountains and clean public roads nearby. In Germany, Kerry Logistics (Germany) GmbH was awarded the Silver medal by the business sustainability ratings' service provider EcoVadis.



VALUE CREATED FOR OUR ENVIRONMENT

Operating with an asset ownership model for greater service reliability and flexibility, we recognise that it is our responsibility to manage our environmental footprint, especially for self-owned logistics facilities. We work to make our operations greener through managing emissions, optimising the use of resources and protecting the natural environment and ecosystems that we rely on.



DRIVING CONTINUOUS IMPROVEMENT

To raise awareness and identify opportunities for improvement, we have an established EMS accredited to the ISO14001 standard and implemented at the business unit level in Hong Kong, Mainland China and Singapore.

At our headquarters in Hong Kong, we have set up an IMS Committee comprised of Group Managing Director and heads of key departments and business units to steer environmental initiatives. As part of the EMS, the IMS Committee operates an "Annual Improvement Programme" with an aim to monitor, improve and communicate environmental performance as well as the impact of climate change on our logistics operations.

SAVING ENERGY AND MANAGING GHG EMISSIONS

Guided by the Group's Environmental Policy, we endeavour to minimise our environmental footprint through reducing air and GHG emissions, optimising waste management and managing discharges to land and water.

In Hong Kong, we own and operate a fleet of 282 commercial vehicles, with all of them being Euro IV or more efficient models. We continue to deploy three hybrid trucks for logistics projects, as a participant of the Pilot Green Transport Fund supported by the Environmental Protection Department of the HKSAR Government. The Fund is established to support the testing of green and innovative technologies for the local public transport sector and goods vehicles.

We also reduce GHG emissions through procuring and using energy efficient devices and installations. Our headquarters continue to maintain a Green Specification List with options of environmentally friendly equipment to guide sustainable procurement practices. Since 2009, we have been progressively replacing T8 fluorescent light tubes with more energy efficient LED lamps to reduce energy consumption and associated GHG emissions at our warehouses. During the year, we extended this plan to cover two more warehouses and have replaced over 2,400 light tubes.

In addition to LED lighting installation, we are planning to replace the air conditioning system of one of our temperature controlled buildings with a more environmental friendly refrigerant cold plant for energy saving. The replacement is scheduled to be completed in early 2021. In Mainland China, we are committed to choosing eco-efficient air conditioning during our procurement stages to reduce the use of electricity and refrigerants. A new air conditioner will not require additional refrigerants for 6 to 10 years.

Renewable energy is introduced in our operations to lower our business carbon footprint. As a participant

of the Feed-in Tariff (FiT) Scheme launched by the HKSAR Government, we installed solar panels on the rooftop of one of our buildings in Hong Kong. The solar photovoltaic system will be connected to the power company's main power grid and will be effective starting early 2020. In addition, we have installed solar panels on the rooftop of our warehouses in Beijing which saves about 40,000 kWh of purchased electricity per month and avoids the associated GHG emissions. Similar solar panel installation efforts were also underway for nine logistics centres in Taiwan, which will provide approximately 3,000,000 kW of electricity in 2020 and reduce nearly 3,000 kg of carbon emissions every year.

REUSING AND RECYCLING WASTE

To promote responsible material use and waste management practices, we encourage our employees to reduce excessive packaging and to reuse wooden pallets, boxes and cardboard containers as many times as possible prior to recycling. Durable logistics carts and plastic containers are preferred to avoid wasteful replacements as much as possible.

In response to the State Post Bureau's call to collectively implement a recycling system for logistics packaging in Mainland China, our warehouses actively reduce excessive packaging and procure packaging materials according to national green packaging standards. Similarly, recycled materials are also used to produce packaging boxes for our business in Thailand.

In order to reduce the environmental impact of food residue produced from our Tai Po food production plant in Hong Kong, we participated in the Food Waste/Sewage Sludge Anaerobic Co-digestion Trial Scheme launched by the Environmental Protection Department of the HKSAR Government. Approximately three tonnes of food waste is separated, collected and delivered to the facility on a daily basis.

REDUCING WATER USE

The industry that we are in is not considered highly water-intensive. In spite of this, we strive to conserve water in our daily operations. For example, we harvest rainwater for irrigating plants at our PC³ warehouse.

INCORPORATING ECO-DESIGN IN LOGISTICS FACILITIES

We recognise that the way we operate has a direct impact on the environment and natural resources. Kerry Logistics' approach to addressing its environmental impacts is to focus on green design. Our state-of-the-art logistics facilities in Hong Kong and Singapore, namely PC³ and Kerry Tampines Logistics Centre, attained the LEED (Leadership in Energy and Environmental Design) (Gold) recognition for the eco-designs that benefit the environment. Additionally, PC³ is also the first industrial building in Hong Kong being certified with HK-BEAM (Building Environmental Assessment Method) (Gold).

REGULATORY COMPLIANCE

As mentioned above, the Group has in place preventive and monitoring measures to ensure regulatory compliance. The Group was not aware of any other non-compliance of laws and regulations that could have a significant impact on the Group relating to air and GHG emissions, discharges into water and land, and generation of hazardous and non-hazardous waste during 2019.

For details about our environmental performance, please refer to the data table headed "Environmental Data of the Group for the Year ended 31 December 2019" on page 32 of this annual report.

ENVIRONMENTAL DATA OF THE GROUP FOR THE YEAR ENDED 31 DECEMBER 2019

The following environmental data are prepared in accordance with Appendix 27 of the Listing Rules issued by the Stock Exchange.

With respect to significant business expansion of the Group's business in Thailand through Kerry Express (Thailand) Public Company Limited and Kerry Siam Seaport Limited, both NO_x and PM emissions have increased in 2019 and 2018.

Environmental Data	Unit	Environmental Data (Group)		
		2019	2018	2017
Total direct energy consumption intensity (Note 1)				
By revenue	kWh/Revenue (HKD '000)	24.19	21.10	18.22
Total indirect energy consumption intensity (Note 2)				
By revenue	kWh/Revenue (HKD '000)	3.01	3.10	4.13
Water consumption intensity (Note 3)				
By revenue	m³/Revenue (HKD '000)	0.01	0.01	0.02
Total packaging material intensity (Note 4)				
By revenue	tonne/Revenue (HKD billion)	189	161	260
Note 1				
Nitrogen Oxides (NOx) emissions	tonne	2,300	1,500	450
Sulphur Oxides (SOx) emissions	tonne	1.5	1	1
Particulate Matter (PM) emissions	tonne	184	123	42
Total greenhouse gas (GHG) emissions	tonne CO2e	350,000	306,000	284,000
Scope 1 – Direct emissions and removals	tonne CO2e	280,000	241,000	200,000
Scope 2 – Energy indirect emissions	tonne CO2e	70,000	65,000	84,000
Total hazardous waste produced	tonne	53	50	58
Total non-hazardous waste produced	tonne	18,400	21,000	19,000
Total energy consumption	kWh	1,118,808,000	922,964,000	688,186,000
Total direct energy consumption	kWh	995,115,000	804,606,000	560,933,000
Gasoline/Petrol	kWh	31,036,000	26,137,000	19,458,000
Diesel	kWh	957,466,000	771,530,000	533,958,000
Liquefied Petroleum Gas (LPG)	kWh	6,613,000	6,939,000	7,517,000
Note 2 Total indirect energy consumption	kWh	123,693,000	118,358,000	127,253,000
Purchased electricity	kWh	123,508,000	118,176,000	127,097,000
Towngas/Gas works gas consumption	kWh	185,000	182,000	156,000
Note 3 Water consumption	m³	480,000	484,000	507,000
Note 4 Total packaging material	tonne	7,800	6,128	8,010